



YOUNG ADULTS

THE HEIGHTS  
CHURCH

# SERVE TEAM

## HANDBOOK



helping young adults *belong,*  
*encounter,* and *follow* Jesus

# THANK YOU!



I might not express it frequently, but I'll be thinking about it every week—THANK YOU. It's impossible for us to be a community for Young Adults to 'Connect, encounter, and follow Jesus' without the dedication of our serve team.

*And who can tell if it's not for this very moment that you've attained your significant position?" Esther 4:14*

My hope and prayer for you this year is that you will actively seek, embrace, and step into your 'Esther Moment.' I'm confident that God has equipped you for this specific season of ministry and particularly for your Esther Moment. Moreover, I believe that if we collectively embrace our 'Esther Moments' we will move toward the 'rock that is higher' Psalm 61:2.

**Pierce Vanderslice**  
*Young Adult  
Pastor*



# Commitments

## 01 Relentless

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We are unwavering in our commitment to seeing Young Adults belong, encounter and follow Jesus.

## 02 Family

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We operate as a family, not coworkers. We care, love, protect, and help each other. We routinely model a culture of belonging

## 03 Selfless

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We check our egos at the door as we yield to the Spirit of God and the ministry He has chosen for this season.

## 04 Joyful

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We smile a lot. We know that joy fuels community and that people are drawn to a place where they feel they can belong.

# FAQ

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## **Do I need to be a member of The Heights?**

You do not have to be an official member of The Heights to be on the Serve Team. You do need to be on board with our vision and beliefs (see expectations) and regularly attend. With that in mind, why not consider attending one of our Membership Classes and exploring the membership process?

## **Can I make a suggestion?**

ABSOLUTELY. We are always eager to hear feedback from our Young Adults, especially those who serve and invest alongside us. If something seems off, or if you have an idea to do make something even better please do not keep it to yourself! We do ask that you do two things: 1) bring it up in a Christ-like way, lead with humility, and be willing to be part of the solution. 2) Be patient. Sometimes change can take a while. Also, do not be frustrated if we lovingly process your idea but decide to go in another direction.

## **How will we communicate?**

Communication is the Serve Team secret sauce. We utilize two methods pretty regularly.

### 1) Planning Center.

Your team lead or Pierce will send you a 'welcome email' to create a (free) Planning Center login. We highly recommend once you have an account you download the ios or Android app. Once you have an account, please 'blackout' dates that you know you cannot serve. Your team lead will schedule you to serve through Planning Center. You will receive a notification when you have been scheduled.

### 2) GroupMe.

We will invite you into a GroupMe for Serve Team. There we will post general announcements, reminders, and the occasional GIF.

## **Can I be on multiple serve teams?**

Of course! Will help you discern if you might be overcommitting.

## **What is a Serve Team lead?**

They are sort of like captains of the various teams. They will schedule you in Planning Center and are a great contact if you have a question about your team or the role.

## **What if I have a question not listed above?**

Please feel free to email or call Pierce!



# FAQ

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## **What happens if i have conflict with someone on the team?**

First, read Matthew 18:15-20. This is a great outline for dealing with sin and conflict within the church. Second, understand that undealt with conflict is the enemy to all teams.

Matthew 18 process:

- If you can and feel comfortable, approach the person with whom you are frustrated (Matt 18:15). Coming from a spirit of humility and kindness make your concerns known to them. HELP THEM GROW.
- If this does not yield results bring ONE (if you bring more than one, you are beginning to gossip) another person into the conversation (Matt18:16).
- If the conflict still remains, loop Pierce or other Heights pastoral leadership into the fold (Matt 18:17)

# Roles & Teams

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## Gathering Teams

### **Host Team**

The Host Team is the welcoming face that greets new, and old, friends as they enter our space. The warm smiles and genuine greetings help disarm and welcome our people. The host team also helps first-time guest find their way, connect them with the appropriate info, and follows up after the event.

*Serves at: The Collective, Life Groups, Monthly Hangs*

### **Set up/Tear Down**

The Set-Up Team sets the room for us to meet with God. They ensure the venue is ready to receive people in a way that makes them feel comfortable and eager to engage.

*Serves at: The Collective and Monthly Hang*

### **Media/Tech**

The Media team fulfills various roles so that Young Adults can fully participate in worship. They help remove obstacles and challenges so that God can freely move without distraction.

*Serves at: The Collective and Monthly Hang*

### **Prayer Team**

The prayer team pleads with the Holy Spirit to move in a way that only God is capable of moving.

## Event Teams

### **The Table**

Get your friends who might be a little curious about life with Jesus and throw a party!

We need people to host and co-host the Table.

### **Promo Team**

The Promo Team helps us brainstorm and implement creative ways to ways awareness for our ministry and various opportunities. Social Media, marketers, graphic designers needed!

### **Monthly Hang**

The monthly hang team is the PARTY crew. This team helps us plan and pull off the greatest parties in Christendom.

# Next Step

## Pray

Continue to seek the Lord about to best leverage your gifts and passions in this upcoming season.

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## Ask

We want you to have all the information you need! Please don't hesitate to ask questions!

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## Apply

Please submit your application by 8/31.



*Application Link*

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### **Pierce Vanderslice**

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